

Cisco CUCM Integration

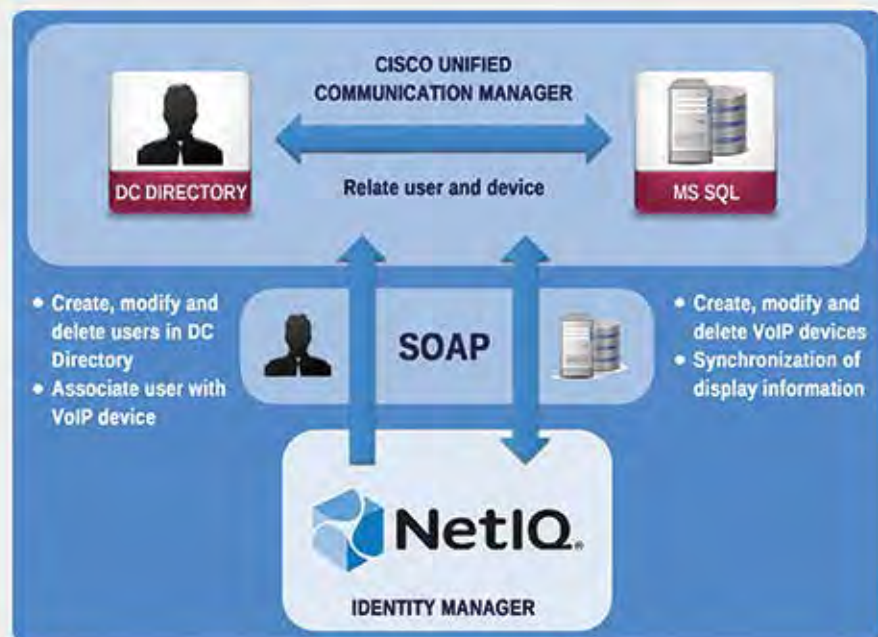
for Micro Focus Identity Manager



**Integration Module for the Cisco Unified
Communication Manager (CUCM)**

Reduce the administration of your Cisco PBX solution. Our integration module for the Cisco unified communication Manager automatically creates users in the CUCM and synchronizes phone numbers back to your identity vault.

Enjoy the benefits of consistent person information in your VoIP system and up to date phone numbers in your phone book.



Our integration module uses the AXL SOAP interface for the synchronization with the CUCM. The AXL SOAP server is an integrated part of the CUCM solution. It provides a very flexible and customizable interface for the data exchange.

Our integration module creates and synchronizes users with your Cisco PBX solution. New users are created automatically in the CUCM. As soon as a phone device is assigned to a user in the CUCM, the user receives a valid phone number, which is synchronized with your central directory. Phone numbers of your employees in the identity vault are always up to date.

Multiple assignments of phone devices to users is completely supported. Users can have as many phone device and phone numbers as needed. All phone numbers will be synchronized to the identity vault. User modifications in the central directory will be tracked and adjusted accordingly in the CUCM.

The integration module offers a number of configurable parameters. You can define the user container, that holds the user objects, which need to be synchronized. Other parameters determine the behavior of the driver on deletion or deactivation of users. The driver has a very flexible design and can be adjusted to any function the AXL SOAP interface offers.

Functions:

With the integration module for CUCM you will have a lot of benefits:

- ▶ automatic creation and synchronization of user accounts
- ▶ automatic synchronization of phone numbers
- ▶ support for multiple device assignments to users
- ▶ reduces the management costs of your PBX system
- ▶ up to date phone book in your identity vault
- ▶ up to date user information on your VoIP devices
- ▶ eliminates redundant or faulty phone numbers and person information
- ▶ ensuring business policies for your phone solution
- ▶ and much more

System requirements:


- ▶ Identity Manager v3.5.1
- ▶ Identity Manager SOAP Driver 3.5
- ▶ Cisco CUCM v6.0

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